

Dennis Ricardo Cavalcante
Canada, Toronto – Ontario M4P 2A6
E-mail: cavalcante182@gmail.com

<https://www.linkedin.com/in/dennisrc/> | <https://dennisrc.xyz>



SUMMARY:

Cloud DevOps Engineer with 12+ years of experience bridging the gap between legacy infrastructure and modern cloud-native environments. Currently **specializing in Kubernetes (PICK Intensive Program)** with a focus on **GitOps workflows and Infrastructure as Code** to automate AWS cloud resource management and scale containerized labs.

Objective: DevOps Engineer, Cloud Engineer.

WORK EXPERIENCE:

Limelight Software – Toronto/Canada – September/2023 – to this day

Role: Cloud Operations Support Analyst

FP&A Software Solution

- Architected and automated AWS infrastructure using **Terraform and Ansible**, reducing manual provisioning time by **40%** and ensuring **SOC 2 Type II compliance**.
- Developed **Python and Shell scripts** to automate daily operational tasks, improving team efficiency and reducing manual configuration errors.
- Managed full-stack troubleshooting for Java web applications, including RDS (Postgres/MSSQL) and networking across VPCs

Gambling.com – Dublin/Ireland – October/2022 – March/2023

Role: DevOps Engineer

Online gambling platform

- Create new AWS and Cloudflare infrastructure using Terraform and Ansible to configure EC2.
- Designed and enhanced pipelines for the Dev team, mostly GitHub Actions and Jenkins.
- I was also responsible for resolving AWS security hub alerts and Jira tickets.

InMetrics – São Paulo/SP – April/2021 – October/2022

Role: DevOps Engineer

Multinational IT Consultancy Company

- Successfully led the **migration from on-premises servers to AWS**, utilizing **CloudFormation and Terraform** to ensure a seamless transition for legacy workloads.
- Implemented automated monitoring solutions using **Python, EventBridge, and Grafana** to increase system visibility.

Lupeon – São Paulo/SP – October/2020 – April/2021

Role: Cloud Infrastructure Analyst

National freight services company

- Enhance security and architecture, monitor all EC2s using CloudWatch, Windows server and Linux support, manage all instances with alerts using Python boto3.
- Investigate collected logs and provide solutions, also creating dashboards.
- Migrate the database from an EC2 instance to RDS.

- Reduce AWS environment costs.
- Creation of an Azure architecture using Terraform.

Sonepar – Campinas/SP – February/2019 to April/2020

Role: Infrastructure/System Analyst

Multinational electrical and PPE retailer and services company

- Responsible for the Proofpoint implementation project in the whole Sonepar Brazil, creating training content for the end-users and our 1st level support team.
- 2nd level support for the ERP TOTVS datasul and local CRM application FullSys Sphere, EDI, invoices, knowledge of the process in a distribution center from end to end.
- Responsible for the EDI migration project from the old base to the new one.

Stefanini – São Paulo/SP – July/2016 to February/2019

Role: Senior Incident Manager

Multinational IT vendor company, customer: **Nestlé**

- Act as an escalation path for major and critical incidents to ensure service is restored urgently.
- Ensure accurate, timely, proactive communications with critical stakeholders through the Incident / Major Incident lifecycle.
- Improving overall availability of services by proactively identifying problems, identifying and solving Problems, and providing suitable Workarounds before further incidents recur.

EDUCATION / CERTIFICATION:

- 2026 Currently enrolled in PICK (by LinuxTips) (Intensive Program for Containers and Kubernetes)
- 2026 Target Certifications: **Terraform Associate** | **Certified Kubernetes Administrator (CKA)** | **Azure DevOps Engineer Expert** – Expected 2026
- 2021 AWS SysOps Administrator Certified | AWS Cloud Practitioner Certified
- 2020 AWS Solutions Architect Associate Certified
- 2020 Azure AZ-104 Administrator Certified / AZ-900 Fundamentals Certified
- 2019 Professional Scrum Master – Scrum.org Certified
- 2019 MBA – Information Security
- 2014 College: Associate degree in IT Management

Expertise:

- DevOps: Terraform | Ansible | CloudFormation | Python | Shell script| Kubernetes | Docker | EKS | Jenkins | GitHub Actions | Gitlab CI | Splunk | Dynatrace
- AWS | Azure | Google Cloud | Cloudflare
- SOC 2 Type II | ITIL | SCRUM | ITSM tools
- Incident Management | RCA (Root Cause Analysis) | End User Support
- Linux | Windows Server | Mac | VMware vSphere| XenServer | Network concepts

LANGUAGES:

- English and Portuguese
- Intermediate French – (TCF Canada candidate) | Intermediate Spanish